Trinity Locks (Smart Battery Locking Solution)

What are the locking options?
1. RFID (sector and/or CSN)
2. Pin code
3. Bluetooth

What is the power usage on the lock?
4 x AA alkaline battery is recommended. Lock battery life last up to 24 months (usage dependant). In some scenarios, battery usage may be longer.

Is there an override in case of power failure?
Yes. Battery backup packs can be used to access locks if the batteries die.

What card technology will the system accept?
Locks Mifare 13.56mhz based cards reading sector and/or CSN modes.

What HID cards can be read by Trinity locks?
ISO 15693 HID iClass and some HID Mifare cards. Must be on 13.56MHz frequency. HID cards on 125kHz frequency cannot be read.

How can locks be managed?
There are 2 management concepts for locks
1. Offline - RFID card management only
2. Online - RFID card management and online server 'Wi-fi' central management (e.g. via portal console on PC)

Is their management software installed?
Yes. The Online version when locks are managed via Wifi connection.

Does the system have any reporting capabilities?
Online version with live reporting and events.

Can locks be used via App / Bluetooth?
Yes. Clients can use the InterlocTrinity app to access their lockers. The Trinity app uses Bluetooth to securely connect to the lock.

Can locks be shared with other users?
Yes. Locks can be setup for shared access.

Can our clients integrate the Trinity system with building management system?
The Trinity system is built as a standalone, on a separate network (recommended).

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If our client requires assistance operating the locker system, can Interloc assist?
Yes, Interloc has their own service department based in Australia & can provide either phone support or onsite support if required. Interloc also provides all clients with training on how to operate the system upon handover.

Can you supply a network topology overview of the Interloc Trinity Online system?
Yes, our Interloc IT department can provide this

What is the warranty period on locks?
All Trinity locks come with a 1-year warranty

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